



Report a concern about a member of staff

If you are concerned about the way in which a member of staff has behaved towards a child, you or your manager must inform the Local Authority Designated Officer (LADO).

Report a concern to Local Authority Designated Officer (LADO)

You should report a concern if you feel that a member of staff has:

- behaved in a way that has harmed, or may have harmed, a child
- possibly committed a criminal offence against children, or related to a child
- behaved towards a child or children in a way that indicates she/he is unsuitable to work with children.

Contact the LADO

Telephone: 020 8255 2889

Email: LADO@croydon.gov.uk

Address:

4th Floor, Zone F
Bernard Weatherill House
8 Mint Walk
Croydon
CR0 1EA

What the Local Authority Designated Officer (LADO) does

The LADO provides advice and guidance to senior managers on the progress of cases to ensure they are dealt with robustly and resolved as quickly as possible. Information relating to allegations is collated and presented to the Croydon Safeguarding Children Board to inform training, research, safer recruitment and awareness raising.

How LADO deals with the allegation

The LADO is involved from the initial phase of the allegation through to the conclusion of the case.

The LADO will provide advice and guidance and help determine whether the allegation sits within the scope of the procedures. Within the role, the LADO helps coordinate information sharing. They will also monitor and track any investigation with the expectation that it is resolved as quickly as possible.